

Devices and Technical Requirements

for iOS and Android™ Apps

Requirements for Apple® Mobile Digital Devices

Supported Apple Mobile Devices

The *Teaching Strategies GOLD® Documentation* app is compatible with the following Apple mobile devices running iOS 6 or newer:

- iPhone® 6
- iPhone® 6 Plus
- iPhone® 5s
- iPhone 5c
- iPhone 5
- iPhone 4s
- iPhone 4
- iPhone 3GS
- iPad Air™
- iPad mini™
- iPad® (4th generation)
- iPad (3rd generation)
- iPad 2
- iPod touch® (5th generation; 32-GB and 64-GB models only, **not** the 16-GB model)
- iPod touch (4th generation)

Apple Mobile Devices That Are Not Supported

The app is not compatible with these mobile devices:

- iPad 1 (because it has no camera)
- iPod Touch (3rd generation; because it has no camera)
- iPhone 3 (because it has no video camera)
- iPhone 3S (because it has no video camera)
- iPod Touch (5th generation 16-GB model, because it has no rear-facing camera)

Recommended iOS Versions for Apple Mobile Devices Running the App

We recommend using iOS 8 or newer on iPhone 4s or later, iPad 2 or later, iPad mini or later, iPod touch (5th gen); iOS 7.0.6 or newer on iPhone 4; iOS6.1.6 on iPhone 3GS and iPod Touch (4th generation).

The Model of Your Apple Mobile Device

Here are the URLs of Web pages where you can find information to help you identify the model of your Apple mobile device:

- Identifying iPhone models: <http://support.apple.com/kb/HT3939>
- Identifying iPad models: <http://support.apple.com/kb/HT5452>
- Identifying iPod models: <http://support.apple.com/kb/HT1353>

Here are the model numbers of the Apple mobile devices that are compatible with the app:

<u>iPhone 6</u> A1549 A1586	<u>iPhone 5c</u> A1532 A1507 A1456	<u>iPhone 3GS</u> A1325 A1303	<u>iPad 2</u> A1395 A1396 A1397
<u>iPhone 6 Plus</u> A1522 A1524	 A1516 A1526 A1529	<u>iPad Air</u> A1474 A1475	<u>iPad 3</u> A1416 A1430 A1403
<u>iPhone 5s</u> A1533 A1457 A1453 A1518 A1528 A1530	<u>iPhone 4s</u> A1387 A1431	<u>iPad Mini</u> A1432 A1454 A1455	<u>iPod Touch (4th Generation)</u> A1367
	<u>iPhone 4</u> A1349 A1332	<u>iPad (4th Generation)</u> A1458 A1459 A1460	<u>iPod Touch (5th Generation 32-GB & 64-GB)</u> A1421

Requirements for Android™ Mobile Digital Devices

Supported Android Mobile Devices

The app is compatible with tablets and phones for Android 4.0 and newer. We recommend newer mobile devices that have front- and rear-facing cameras. Here is a list of Android mobile devices on which Teaching Strategies has tested the app:

Tested Android Phones

Samsung Galaxy S® 3
Samsung Galaxy S® 4

Tested Android Tablets

Samsung Galaxy Tab® 3

Kindle Fire HDX 8.9"

ASUS Transformer Pad
Nexus 7

Toshiba Excite™ 7

Android Mobile Devices That Are Not Supported

Android mobile devices running versions older than 4.0 are not compatible with the app. An Android mobile device that has no camera or video camera will not be compatible with the app.

Technical Information for All Mobile Devices

Using Multiple Mobile Devices With the App

You can download and use the app on each of your mobile devices. However, on the app's **Documents** screen, you will see only the documentation that you captured with that particular mobile device. Captured documentation is not shared across multiple mobile devices.

App Security

All documentation that you capture with the app is only accessible from within the app. Documentation is not accessible from any other feature or app on your mobile device. We recommend that you enable a passcode on your mobile device to further secure the data.

In the app and *Teaching Strategies GOLD*® online, we use industry-standard security measures, including Secure Sockets Layer (also known as “SSL”) encryption and firewalls. We use these measures to prevent unauthorized access, safeguard confidentiality, and ensure the correct use of the member data (including payment information) and student data you provide. For more on security and privacy, see the *Teaching Strategies GOLD*® online Privacy Policy at TeachingStrategies.com/Gold/teachers/privacyPolicy.cfm. (You must be logged in to *Teaching Strategies GOLD*® online to view this information.)

Connection to the Internet

You can use the app with either a wireless Internet connection or a cellular data service.

Using the App Without an Internet Connection

You must be connected to the Internet to log in to the app. However, once you are logged in, you can use the app anywhere, even if your mobile device is not connected to the Internet. Simply capture your documentation, and it will be saved inside the app. You can upload the documentation to *Teaching Strategies GOLD*® online when you have access to a wireless Internet connection or your cellular data service.

App Data Usage

Here are estimates for the amount of data used to upload different media types from the app to *Teaching Strategies GOLD*® online:

One photo: 0.1 MB

One 60-second video clip: 10 MB

One 60-second audio clip: 0.5 MB

NOTE: Data usage varies by mobile device. The examples above are averages and are only estimates. The actual amount of data used to upload these media types will vary. Generally, when you use a wireless Internet connection you are not using any data from your cellular data plan. To reduce cellular data usage, we recommend that you use a wireless Internet connection when uploading documentation to *Teaching Strategies GOLD*® online.

App Updates

We advise users subscribe to manual updates on both iOS and Android devices so they have the ability to upload all documentation before updating to new versions of the app.

iOS:

Any device running on iOS 7 or above will allow users to subscribe to automatic downloads for app updates. Manual updates is the default selection for all iOS devices. To check whether you have subscribed to manual or automatic updates,

please follow these directions:

1. Open Settings.
2. Navigate to iTunes & App Store > Automatic Downloads.
3. If automatic downloads is on, select "Apps" to turn off automatic updates to apps.

Android:

Android devices will allow users to subscribe to automatic downloads for app updates. Automatic updates is the default selection for Android devices using the Google Play Store unless the user chooses to change to manual updates in the Settings section of the Google Play Store. Manual updates is the default selection for Android devices using the Amazon App Store. To check whether you have subscribed to manual or automatic updates, please follow these directions:

For Google Play Store:

1. Open the  Google Play Store app.
2. Touch the  Play Store icon > **My Apps** to view your downloaded apps. Apps with available updates are labeled "Update."
3. Select the app you want to update.
4. Touch  Menu > Check the box next to "Auto-update" (depending on your device, your Menu icon may look different).
 - When the **Auto-update** box is selected, the app will update automatically when updates are available.
 - To turn off automatic updates and manually approve updates, uncheck the box next to "Auto-update".

For Amazon App Store:

1. From the Home screen, tap **Apps**, then tap **Store**.
2. Tap the **Menu**  icon, and then tap **Settings**:
3. When automatic updates are enabled, Amazon Appstore will install new versions of your apps when you're connected to a wireless network. If you select the **Notify Me When Updates Are Installed** option, you'll see a notification whenever a new version of an app is successfully installed.

Note: Updates featuring new or changed permissions will not be automatically installed; you'll have the opportunity to review any new permission before installing the update.

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