

Help: System Requirements

GOLD[®] online works on any PC (Windows 7 or later) or Mac (OS X 10.9 or later) with a high-speed Internet connection (see *Bandwidth Requirements* below for details). The system works with the following web browsers:

- Apple Safari 9 or newer
- Google Chrome 49.0 or newer
- Microsoft Edge
- Microsoft Internet Explorer 11 or newer
- Mozilla Firefox 45.0 or newer

IMPORTANT:

- You must set your browser to accept cookies in order to use our system.
- A current version of Adobe Flash Player (free from adobe.com) is required for certain functions, such as viewing video content uploaded to Documentation and participating in e-learning.
- If you are using Internet Explorer, make sure Tools > Options > Security is set to Medium or Medium-high; if this option is set to High, you may experience problems using *GOLD*[®].
- You will also need Adobe Reader (free from adobe.com) to read and print optional versions of reports.
- We strongly encourage EVERY user to be registered with a valid e-mail address and update their contact information regularly.
- Please note that the *GOLD*[®] Documentation app is not currently compatible with Microsoft tablets. If your organization uses e-mail filtering or security software, you must configure your policy to accept mail from the following servers:
 - o Name: tsiweb2.teachingstrategies.com
 - o Address: 208.112.1.2
 - o Name: mail2.teachingstrategies.com
 - o Address: 208.112.1.28
- If you can filter by domain, please allow:
 - o *@teachingstrategies.com
 - o *@creativecurriculum.net

Firewall Ports

Use of *GOLD*[®] requires that the following TCP ports are open on any firewall, proxy server, or other packet filtering device that sits between the end user's computer and the Internet:

- 80 (http)
- 443 (https)

Bandwidth Requirements

A minimum upload and download speed of 300 kbps (kilobits per second) is required for each *GOLD*[®] user (i.e., each individual administrator or teacher using the system). Here are some typical examples:

Internet connection	Maximum number of concurrent users
1.5 Mbps	5
6 Mbps	20
10 Mbps	34
20 Mbps	64
50 Mbps	170
100 Mbps	341